

Program Ally Quick Reference Guide



**ENERGY EFFICIENCY
PROGRAM**

Important References:

Residential Program Ally Resources Page

Program Ally Marketing Portal

Ally Partner Portal

PY2026 Program Ally Kickoff

ICC Recertification

Residential Program Brochure

Project Timelines:

Note: The timelines provided below may not be applicable to all Initiatives. Refer to Initiative-specific documentation and requirements for detailed timelines.

Program Ally Action	Timeline
Provide Field Energy Specialist project updates	Weekly
Move customer from "Sent to Scheduling" to "Reservation Request Recieved"	Within 30 business days; includes five business days to contact customer
Estimated completion date	"Incentive Request Recieved" within 45 business days from "Reservation Request Approved"
Provide Technical Reviewer (TR) with follow-up items	Within five business days
Complete project return orders after Quality Control (QC)	Within five business days

Project Scope Changes

During the course of a project, any changes in the scope of work must be discussed with your Field Energy Specialist and subsequently approved before moving forward.

Quality Control (QC)

- A percentage of inspections will be executed on projects at the discretion of QC staff.
- Return orders may be issued for missing measures or health and safety concerns.

Payment Process

- Checks are typically mailed within 4–6 weeks after your project is submitted.
- Direct deposit is the fastest form of payment.

Channels/Initiatives:

Initiative	Point of Contact
Home Efficiency Income Qualified (HEIQ)	Field Energy Specialist (FES)
Home Efficiency Market Rate	Travis Crocker tcrocker@ameren.com
Healthier Homes	Lee Ringo lringo@ameren.com
Multifamily	Angie Stewart IllinoisMultifamilyEE@ameren.com
Smart Savers	Jamie McCloskey jmccloskey@i3-energy.com
Mobile Homes	Zion Campbell zion.campbell@futee.biz
Accessibility	LaVale Kelley lkelley@ameren.com
Joint Utility	Vitaliy Vladimirov vvladimirov@resource-innovations.com
CAA	Nikki Pacific npacific@ameren.com

Field Energy Specialist Territory Map

FES Team:

Territory 1:

Shawn Siems
ssiems2@ameren.com
1.309.840.2767

Territory 2:

Carson Griesemer
cgriesmer@ameren.com
1.730.274.0284

Territory 3:

Justin Shearer
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1.309.509.8207

Territory 4:

Terry Tebbe
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1.618.909.1808

Territory 5:

Katie Bresnan
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1.309.473.0396

Territory 6:

Matt Flowers (Field Energy Specialist Manager)
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1.217.821.1111

